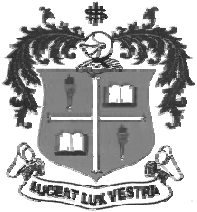


LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034



B.A. DEGREE EXAMINATION – ECONOMICS & SOCIOLOGY

THIRD SEMESTER – NOVEMBER 2013

CO 3203 - INDUSTRIAL RELATIONS

Date : 13/11/2013
Time : 9:00 - 12:00

Dept. No.

Max. : 100 Marks

SECTION – A

Answer all the questions:

10 x 2 = 20

1. What are labour courts?
2. What is works committee?
3. What is I.L.O?
4. What is a grievance?
5. What is ownership participation?
6. What is positive discipline?
7. Give any two environmental factors influencing industrial relations.
8. Define a trade union.
9. What is sit down and stay in strike?
10. Explain MUTUAL SATISFACTION in industrial relations.

SECTION – B

Answer any Five questions:

5 x 8 = 40

11. Explain the systems approach in industrial relations.
12. What are the different forms of strikes?
13. Explain the importance of collective bargaining in India.
14. What is Worker's Participation in management? How it is useful for the emancipation of workers?
15. Explain any five problems faced by Trade Unions in India.
16. Explain Gandhian approach to industrial relations.
17. Explain voluntary arbitration.
18. A company should address the grievances of its employees as early as possible-Comment.

SECTION – C

Answer any Two questions:

2 x 20 = 40

19. What are the major causes of poor industrial relations in India?
20. Explain the similarities and difference between worker's participation management and collective bargaining.
21. Explain the various Machinery available for prevention and settlement of Industrial disputes in India.
